

DELHI JAL BOARD

Complaint Registration Form



Consumer Details

K. No. : OR Application Reference No. :
(Applicable for Pending for New Connection Complaint Type only)

Name : UID :

Add. :

Mobile : E-mail ID :

Request / Grievance Details

Account Related

- Category change
- Correction of Address
- Correction of Name
- Pending for New Connection Release
- Pending for Disconnection/Reopening

Meter Related

- Fast Meters
- Incorrect Meter Reading
- Meter Stuck Up
- Meter Leaking/Seal Broken

Billing Related

- Additional Charge/Surcharge Dispute
- Arrears Dispute
- Development Charge Dispute
- Inclusion of Surcharge Amount
- Issue of Duplicate Bill
- Late Receipt of Bill/Late Posting
- Non Receipt of Bill
- Wrong Imposition of Billing Category
- Wrong Bill Amount (Error in calculation)
- Dispute Regarding Cost of Water Related to Civil Construction Activities

Other _____

If 'Correction of Address' is ticked please fill up the following and provide supporting documents

House/Khasra No. : Road No. :

Sub Locality : Locality :

Landmark :

Society Name :

City Name : Pin Code :

Case Description*

(Please provide new category if complaint type is 'Category Change', name and details of the name if complaint type is 'Correction of Name', application reference no. and date on which you had applied if complaint type is 'Pending for New Connection Release', application reference no. if complaint type is 'Pending for Disconnection/Reopening', meter number if complaint is meter related and bill id if complaint is billing related).

Acceptance

Date :

Signature :

Name of Consumer :